



Tuesday, July 16 at 11 a.m. ET/10 a.m. CT

Stephens is hosting a conference call for institutional investors. Please join us as Dave Michels, an industry veteran and a voice of truth in UCC and CX markets, deep dives into different unified communications and customer engagement platforms. Topics discussed will have relevance to 8x8 (EGHT), Five9 (FIVN), LogMeIn (LOGM), RingCentral (RNG), Slack Technologies (WORK), Twilio (TWLO), Vonage (VG) & Zoom (ZM). We also plan to cover private landscape as well as Google Voice, Microsoft Teams, and Amazon Chime/Connect.

#### About Featured Speaker Dave Michels



Dave Michels is Principal Analyst at TalkingPointz. TalkingPointz offers commentary, research, and an enterprise comms monthly insider's Report. Dave's unique perspective on enterprise communications and collaboration comes from a career involving communications and IT leadership positions at large and small companies. A published author, Dave posts opinion and research at TalkingPointz.com and also contributes regularly to multiple enterprise news and analysis sites including No Jitter, SearchUC, and BCStrategies. He primarily works with industry vendors, providers, and channel partners on GTM strategy and communications.

**Conference call date and time subject to change. To join the call or to obtain more information, please contact your Stephens sales representative.**

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##### Topics of Discussion

- Prevailing trends in UCaaS/CCaaS/CPaaS/VCaaS.
- The third wave of unified communications - how Zoom, Slack & cloud bellwethers are impacting the UCC landscape.
- Weighing the platform versus best-of-breed approach in UCC.
- Rising channel partner compensation and its impact on the cloud models.
- What is the future for artificial intelligence (AI) in unified communications and customer engagement?
- Which public/private companies are ripe for acquisition?

#### Conference Call Host

##### Dmitry Netis

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